## FAISALABAD ELECTRIC SUPPLY COMPANY



## INVITATION OF BIDS FOR SERVICE LEVEL AGREEMENT (SLA) FOR ANNUAL SUPPORT & MAINTENANCE OF SYNERGI LICENSES IN FESCO

## Tender No.: 2805/MM/FESCO/2024-25.

- 1. Faisalabad Electric Supply Company (FESCO) has 02 No. Synergi Electric 6.2 licenses being used in Planning & Design Directorate of FESCO for analysis of HT proposal i.e. Reconductoring, Area Planning, Bifurcation, Trifurcation, Load shifting from heavily loaded Grid station to lightly Grid Station. The support and maintenance SLA with principal has been expired.
- **2.** Now FESCO intends to renew the support and maintenance of Synergi Electric software from principal for a period of 1 year extendable upto 3 years.
- 3. Sealed Tender on the basis of Single stage one envelope (Technical, Financial Proposals) are invited from technically sound and well reputed companies having valid registration with Income Tax and Sales Tax Departments and who are on Active Taxpayers List of the Federal Board of Revenue. The firms having sufficient experience of providing relevant services will be preferred.
- **4.** A complete set of Bidding Documents may be purchased by an interested bidder on submission of a written application to the undersigned and upon payment of a non-refundable fee of Pak Rs.5,000/- (Rupees Two Thousand only).
- **5.** Pre-Bid Meeting will be held on <u>26-12-2024</u> (<u>Thursday</u>) in the office of Director (MM) FESCO.
- **6.** The bidding document must be delivered to the office of undersigned up to 12:00 pm on <a href="https://document.org/10.103">document must be delivered to the office of undersigned up to 12:00 pm on <a href="https://document.org/10.103">document must be delivered to the office of undersigned up to 12:00 pm on <a href="https://document.org/10.103">document must be delivered to the office of undersigned up to 12:00 pm on <a href="https://document.org/10.103">document must be delivered to the office of undersigned up to 12:00 pm on <a href="https://document.org/10.103">document must be delivered to the office of undersigned up to 12:00 pm on <a href="https://document.org/10.103">document must be delivered to the office of undersigned up to 12:00 pm on the same day. Any bid received after the indicated time shall be rejected.
- 7. Conditional bid or bids without Bid Security shall not be accepted.
- **8.** FESCO reserves all rights to reject any / all proposals or bids prior to the acceptance of a bid or proposal without assigning any reasons as per the Rules and Regulations.

## **Director (Material Management) FESCO,**

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Restrict your Electricity Usage within the Approved Load