

Form-4

CONSUMER SERVICE AND SYSTEM PERFORMANCE ANNUAL REPORT (2021-22) Overall Standards- Average Power Supply Interruptions* Sheet 4

Consumer supply voltage.	Total number of consumers served by the distribution company in a given year.	Total annual number of consumer Power Supply Interruptions**.	SAIFI (OS1) (4)=(3)/(2)	Aggregate Sum of all Consumer Power Supply Interruption Duration in Minutes***	SAIDI (OS2) (6)=(5)/(2)
	2021-22	2021-22	2021-22	2021-22	2021-22
(1)	(2)	(3)	(4)	(5)	(6)
220 kV	-	-	-	-	-
132 KV	13	6	0.46154	100	7.69231
66 kV	3	4	1.33333	73	24.33333
33 KV	-	-	-	-	-
11 KV	400	9041	22.6025	342550	856.375
400/230 V	4730966	166708152	35.23766	5881474910	1243.18689

* Calculation of SAIFI (OS1) and SAIDI (OS2) shall not include any power supply interruptions caused due to failure or outage (planned or unplanned) on the Generation and/or Transmission System (Owned by NTDC) or another Licensee's System.

**Total annual number of consumers power supply interruptions shall be computed by summing the total number of consumers affected by each and every power supply interruption for all the power supply interruptions in a given year.

*** Aggregate sum of all consumer power supply interruption durations in minutes shall be computed by summing, for each and every power supply interruption, the product of total number of consumers affected by a power supply interruption and the duration of such power supply interruption in minutes.