

## Form-4

### CONSUMER SERVICE AND SYSTEM PERFORMANCE ANNUAL REPORT (2018-19) Overall Standards- Average Power Supply Interruptions\* Sheet 4

Consumer supply voltage.	Total number of consumers served by the distribution company in a given year.	Total annual number of consumer Power Supply Interruptions**.	SAIFI (OS1) (4)=(3)/(2)	Aggregate Sum of all Consumer Power Supply Interruption Duration in Minutes***	SAIDI (OS2) (6)=(5)/(2)
	2018-19	2018-19	2018-19	2018-19	2018-19
(1)	(2)	(3)	(4)	(5)	(6)
220 kV	-	-	-	-	-
132 KV	11	5	0.45455	1067	97
66 kV	3	1	0.33333	48	16
33 KV	-	-	-	-	-
11 KV	333	5696	17.10511	998237	2997.70871
400/230 V	3913972	144297882	36.86738	6371501886	1627.88642

\* Calculation of SAIFI (OS1) and SAIDI (OS2) shall not include any power supply interruptions caused due to failure or outage (planned or unplanned) on the Generation and/or Transmission System (Owned by NTDC) or another Licensee's System.

\*\*Total annual number of consumers power supply interruptions shall be computed by summing the total number of consumers affected by each and every power supply interruption for all the power supply interruptions in a given year.

\*\*\* Aggregate sum of all consumer power supply interruption durations in minutes shall be computed by summing, for each and every power supply interruption, the product of total number of consumers affected by a power supply interruption and the duration of such power supply interruption in minutes.